

... Philosophy

iBC offers a quality range of services for all of our customers Care needs. Our “go the extra mile” ethos always leaves our customers feeling great about working with us and we feel great about working with them too. Our Person Centred Approach puts the Choice and Control in our customer’s hands and we promise to always...

- 1) Let you be the **Individual** that you want to be
- 2) Let you make the **Choices** you want to
- 3) Let you be in **Control** of your Services
- 4) Ensure that your **Dignity** is maintained
- 5) Ensure that you maintain your **Independence**

Why do these values matter to us so much? Because these values matter to our customers, and that’s what we are all about, making our customers happy. We are CQC registered and all of our staff are trained to the highest standards, so you can feel confident and safe whenever you use any of our services.

... Other Services

- Supported Living
- Residential Care
- Community Life Choices
- Floating Support & Personal Assistants

Call a Care Solution Advisor
0330 111 2945
Visit
www.ibcqualitysolutions.co.uk

Welcome to iBC Quality Solutions

Individual & Personal Budgets

Choice and Control over your life...



...Choose Quality

... About

If you are eligible, the Local Government now offers you money (Direct Payments) instead of organising care services for you. This gives you much more choice and control over your life, just how it should be, but the process can be a bit complicated at times and we are here to help you every step of the way.



“Since switching to direct payments I feel much more independent”

... You Choose



How can you spend your Direct Payments?

- Help with Personal Care
- Paying for daily activities
- Employing a Personal Assistant
- Using clubs and activities you enjoy
- Purchasing equipment

“I love being able to choose the services I want to use”

... Advice & Assistance

Advice on getting your Personal Budget
Assistance with Budgeting and purchases
Managing your Direct Payments for you
Support with paying your staff
Support with recruiting new staff



“Being in control of my finances has improved my self-worth”